

**Type:**  
Pharmaco-  
vigilance (PV)

**Geography:**  
Europe

**Service Type:**  
Full Service

**Client:**  
Mid-sized  
Pharma

## PROJECT TITLE:

“Local Pharmacovigilance and Med. Info. support to UK Company with Medicinal Products Focused on Contraceptives and Women’s Health, with sales in 80+ countries”

### Project Challenges:

- **Wide local network required:** The project currently covers local Pharmacovigilance services in 18 countries and Medical information services in 15 countries;
- **Multiple services** (local contact person; local literature review and medical information);
- **Short set-up timelines;** Project management;

### Excelya Solutions:

- **Project team of 19 Excelyates;** 2 vendors used for covering 5/18 countries;
- **Excelya SOPs and systems apply;** client-specific SOP was created to supplement the QMS;
- Same project manager overseeing all activities since the start of project;

### Key metrics

+4 year  
collaboration

0 major  
audit  
findings

Team  
of 19

18  
Countries

### Feedback from Client

- “Very impressed with the organisation and audit hosting”
- “Excellent collaboration”

### Benefits for the Client

- Flexibility through the cooperation with service or territories addition to the initial agreement;
- Dedicated project leader who oversees / supports all activities and processes
- On-budget service coverage