

# Case Study

## Type:

Vendor Management

## **Geography:**

Europe

## **Study Type:**

**FSP** 

## **Client:**

Large Pharma

#### **PROJECT TITLE:**

"Functional outsourcing of Vendor Management for Large Pharma client"

### **Objective**

Comprehensive central services solution for clinical studies. Management of 10 different vendors for 90 studies from set-up to close-out

#### **Study Summary:**

#### Team of 53 people:

- 47 contributors
- 4 SDM
- 2 champions (EXCELYA experts)

**Profile**: Clinical Project Manager

**Average experience**: 6 years

#### **Excelya Solutions:**

- Strong recruitment capacity
- Robust onboarding and training plan (Duration: 1 month)

#### Extra support:

- Mentoring of juniors by seniors
- Champions' support (activity expert)
- Internal quality checks

## New activity integration:

- Client nominates an internal referent for the new activity
- Client training on the new activity - Duration: between 1 to 2 months
- Update of the project documentation to ensure the oversight of the new activity (quality, KPI, performance)

